

SERVICES



[Office Buildings]
LAZ manages parking
for Class A office
buildings with a focus
on convenience,
technology and

expanded opportunities for property owners and their clients. With management skills and operational procedures that deliver proven results, LAZ will reduce expenses and streamline operations while implementing higher safety standards and reducing your carbon footprint. Our team is dedicated to great service and personalized hospitality.



[Campus] College and university campuses are a combination of the most challenging aspects of parking and transportation

programs. LAZ knows that you constantly strive to maximize an ever-decreasing number of parking spaces under budgetary constraints. Our multi-market, nationwide experience attracts some of the country's largest and most prestigious schools as clients. With tight management controls and advanced technology, we alleviate the headaches of campus parking.

[Hospitality & Valet] The sense of arrival for your guests sets the tone for their stay and is the first and last touch for your property. LAZ consistently delivers premier service to all of your guests while closely adhering to your brand guidelines and meeting or exceeding expectations you have set for your own associates. With a philosophy of being your "Partner in Parking," each arriving and departing guest will receive specialized attention and feel a warm sense of hospitality.



[Residential] Your building is someone else's home — a place where they can be recognized and feel safe. LAZ Parking provides your residents with the same professional, personalized service that we deliver to five-star hotels, resorts and restaurants and their visitors. We treat your tenants like the valued returning guests they are and are dedicated to providing the finest experience whether we are seeing them off or welcoming them home.

[Government] LAZ operates hundreds of thousands of parking spaces for government agencies, from large and



complex public garages and surface lots to some of the biggest on-street parking systems in the world. Our dedicated Government Services team has more than 75 years of government parking experience, affording us a nuanced understanding of the balance that agencies must constantly strike between financial accountability and service to the public.

[Retail & Mixed Use]

Quality shopping and mixed-use centers attract clientele that expect high-level, personal service. LAZ



Parking delivers high-end parking services beginning at the curb. National developers and property owners trust us because of our people-focused company culture and responsiveness to each client's individual needs. Our expertise and depth allow us to dedicate considerable local and national resources to each of our partners.

www.lazparking.com

[Event Parking] LAZ has been a leader in event parking for more than 30 years. We service thousands of events annually, from sold-out arenas and major sporting events to The Oscars and The Golden Globes, events with the U.S. president and private parties. The safety and security of your guests and their vehicles is our primary concern. With more than \$50 million of insurance, you can be assured that you will be protected and covered when partnering with LAZ.

[Airport & Transportation] Whether they have a flight or a train to catch, your customers don't want to worry about parking. At LAZ, we understand that parking needs to be fast, friendly and easy to get people to their ultimate destinations. LAZ operates transport parking all across the U.S. including on-airport, off-airport, rail and intermodal. LAZ delivers our famous customer service, backed up by our deployment of advanced technology solutions for your locations. This provides the highest levels of customer satisfaction and guarantees revenue integrity through our tight processes, controls and reporting.







[Shuttle Services] When limited parking or increased demand dictates the need for remote or off-site parking, LAZ provides professional shuttle services that guarantee an enjoyable rider experience. Our custom shuttle solutions benefit a variety of clients including Airports, Health Care, Office, Mixed Use and Campus. Our shuttle buses are also available in natural gas-powered (CNG) and clean diesel models to meet your program's environmental initiatives.

[Health Care Services] LAZ is passionate about providing every patient with an exceptional experience and has the knowledge, expertise and experience to offer a variety of services to support our partners. Our culture of compassionate care is backed up by value-based thinking, process-driven programs and analytics. LAZ doesn't just claim to enhance the entire patient and visitor experience, we can prove it.

[Stadiums] With decades of experience managing stadium and arena parking, we understand the high pressure, high intensity environment of large volumes of fans and cars. We know that the plan must extend far beyond your grounds and we're experts at creating strong interdepartmental cooperation with police, fire, security, management and teams. We don't just deliver you peace of mind, we give fans the ultimate experience: to never have to think about parking and just enjoy the show.









Other Services

Customer Care Center

Our 24/7/365 US-based agents provides customers with an instant connection to a live LAZ employee with a phone call or the touch of a button.

Green Parking

Over the last decade we've become an industry leader in sustainable parking, making green initiatives a top priority

and helping to reduce the parking industry's carbon footprint.

LAZgo

With just a few taps, customers can pay ahead from their phones

at hundreds of LAZ Parking locations, using the industry's most robust and user-friendly mobile application.

Maintenance Division

LAZ Parking's expertly trained and equipped personnel provide a complete line of preventative and restorative services, not just for parking facilities, but for commercial and residential properties too.

LAZ University

LAZ U is a best-in-class professional development program where employees learn real-world skills while improving their day-to-day job performance.

