Employee/Public Safety – Our top priority is keeping our employees and the public safe. Face coverings and masks will be issued to all employees, physical distancing will be maintained at all times. Signage, pavement markings, and physical barriers will be installed where necessary.

Facility Cleaning and Disinfecting – Custom cleaning and disinfecting schedules will be developed for each facility. At a minimum, we will disinfect all customer touch points at a minimum of every 2 hours.

On-Street Operations – All parking meters will be thoroughly disinfected before and after any employee contact. This includes any time the meter is serviced for maintenance or collections. We can also help with enhanced signage to encourage touchless payment options.

Touchless Payments – The use of touchless payment technology (LAZgo) should be encouraged at all locations. LAZgo text and app payments will be an integral part of operations, allowing customers to pay from their phones without touching a machine or interacting with staff.

Health Screening – Our ambassadors can help with pre-screening and temperature checks at key points of ingress, either within parking facilities or at the entrance of public buildings.

Crowd Control – Our trained special event security personnel can provide critical public safety support, by encouraging social distancing and enforcing local crowd restrictions at beaches, parks, and recreational facilities.

Shuttle Service – As you begin to reopen, there may be changes in facility designation or customer drive patterns that require the enhanced transit options. LAZ can provide a variety of mobility solutions to support your operations.

For more information contact Rob Maroney, Vice President, Government Services at rmaroney@lazparking.com