

## COVID-19 Services: Healthcare

### LAZ PreScreen

LAZ Parking is ready to help the world move forward from COVID-19 with an innovative new service that prescreens visitors as they arrive, before they ever leave their car or enter your hospital. Using the latest, most accurate technologies and science available, LAZ Parking PreScreen offers powerful front-line protection and peace of mind to you, your business, your customers and employees. At your hospital's request, LAZ can easily adapt our protocols and/or technologies to mirror yours. Learn more about the process here.

### Traffic Control

LAZ can support drive-through swab testing at your hospital through traffic control and wayfinding ambassadors, external signage and self-park reconfiguration strategies. In some areas, LAZ may even have space available to lease to accommodate drive-through testing.

### LAZ Ambassadors

LAZ Ambassadors would greet arrivals outside of the hospital entrances or in the lobby, ask a series of pre-determined screening questions and direct patients/visitors accordingly. All prescreen processes are site-specific and developed with hospital leadership.

### Shuttle/Van Service

Mobility is our core business. LAZ has extensive experience in providing shuttle/van services for hospitals from transporting off-site employees and critical personnel to patients and their families. In the event of a high-risk (COVID-19-positive) patient, private car transport with specialized safety protocols can be arranged.

## Personal Hygiene

As a people-first company, keeping our employees safe is our highest priority. Each and every one of us play a pivotal role in mitigating the spread of COVID-19 within the community and therefore, it is our responsibility to ensure that all LAZ Family members adhere to the guidelines outlined below.



Wash your hands regularly and after touching high-use surfaces

Follow CDC hand-washing guidelines:

Wet hands with water, turn off tap and apply soap

Lather hands thoroughly (front/back, between fingers, across/under nails)

Scrub hands for at least 20 seconds

Rinse hands well under running water

Air dry hands or use a clean towel

Use hand sanitizer (at least 60% alcohol) when soap and water aren't available

Sanitize before and after a customer transaction

Lookout for symptoms of illness such as fever, cough, shortness of breath, etc.

# Disinfecting

Routine disinfecting of high-touch surfaces is a LAZ standard for all locations

Clean and disinfect frequently-touched surfaces regularly

Follow OSHA Material Data Safety Sheets (MDS)

Use an EPA-approved disinfectant after general cleaning

Wear gloves while cleaning and make sure you have good ventilation



## Distancing and Protective Barriers



### Social Distancing

Keep six feet between you and others

Avoid physical contact

Employee face coverings, if applicable, should cover the mouth and nose

Communicate social distancing reminders with signage, apps or posters

### Physical Barriers

Plexiglass shields or barriers can be used in close quarters  
*Shuttles, cashier booths, valet stands, etc.*

Use low-contact or contactless technology

### Signage

Increase COVID-19-related procedures and guidelines signage

Post social distancing signs in all lobbies and high-traffic areas

Indicate safe distancing at pay stations

## PPE Protocols

Per the CDC, Personal Protective Equipment (PPE) varies by location and job description. LAZ follows CDC guidelines (distribution and use of PPE) and OSHA guidelines (risk factors by job duties).



### Gloves

*For cleaning or one-time use only. Discard promptly to avoid cross-contamination as follows:*

Remove from the wrist, carefully and slowly, turning them inside-out

Discard immediately in a sealed bag and place in garbage

Wash hands for 20 seconds with soap and water

Gloves are not a substitute for hand hygiene, disinfecting or social distancing

### Masks/Cloth Face Coverings (CFC)

*Use may vary. Use sound judgment, working with local clients and authorities.*

Employees can use a CFC, if not required, during shifts (must be laundered regularly)

A surgical mask or CFC is NOT an N95 respirator mask and does NOT filter all virus particles or protect against all splashes and sprays

A surgical mask or CFC may keep you from touching your face, deflect larger particles and protect others if you are pre or asymptomatic

CFCs should fit snugly, secure with ties or ear loops, include multiple layers of fabric, not restrict breathing and be able to be laundered without damage